

Keep the requester in the service outcome.

Track fulfillment, follow-up and confirmation without collapsing them into one status.

A completed operator step does not always solve the requester's problem. Service teams need a visible way to hear what remains and return with evidence.

What changes for your team

- Track personal catalog fulfillment runs.
- Route unresolved feedback to the assigned owner.
- Inspect recorded outcomes with source drilldowns.

Explore the workflow

- My service requests and Review service result
- Requester follow-ups with owner evidence
- Seven-, thirty- and ninety-day outcome cohorts

Explore Vision at <https://nanox.tv> and arrange a demonstration around one real workflow.

Explore Nano X at nanox.tv or ask your representative for a scoped walkthrough.

Availability depends on your release, permissions, enabled modules and connection setup. Verify the exact workflow before commitment.